

Claims

1. A method of remotely controlling a destination terminal from an originating terminal said destination terminal having an associated signalling protocol client and an associated processor comprising the steps of:
- 5 (i) associating computer software code with at least one signalling protocol message;
- (ii) sending the signalling protocol message to the destination terminal from the originating terminal;
- (iii) executing the computer software code using the processor associated with the destination terminal in order that the originating terminal controls the destination terminal.
- 10 2. A method as claimed in claim 1 wherein said step (iii) of executing further comprises activating a security means at the destination terminal and executing the computer software code depending on the activated security means
- 15 3. A method as claimed in claim 1 wherein said computer software code is arranged to access information about the identity of the caller.
4. A method as claimed in claim 3 wherein said computer software code is further arranged to display the identity information at the destination terminal.
- 20 5. A method as claimed in claim 1 wherein said computer software code is arranged to access information about a priority level for a call associated with the signalling protocol message.
6. A method as claimed in claim 1 wherein said computer software code is arranged to detect whether the destination terminal is engaged, and if so to clear the destination terminal in order that it is able to accept an incoming call associated with the signalling protocol message.
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- (i) providing a database comprising information about the identity of a plurality of originating terminals and a caller associated with each originating terminal;
- (ii) initiating a call from an originating terminal to a destination terminal;
- (iii) receiving information at the originating terminal about the identity of a caller and forwarding this information from the originating terminal to the database and updating the database with this information; and
- (iv) accessing the identity of the caller associated with the originating terminal from the database and displaying that identity at the destination terminal.

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